

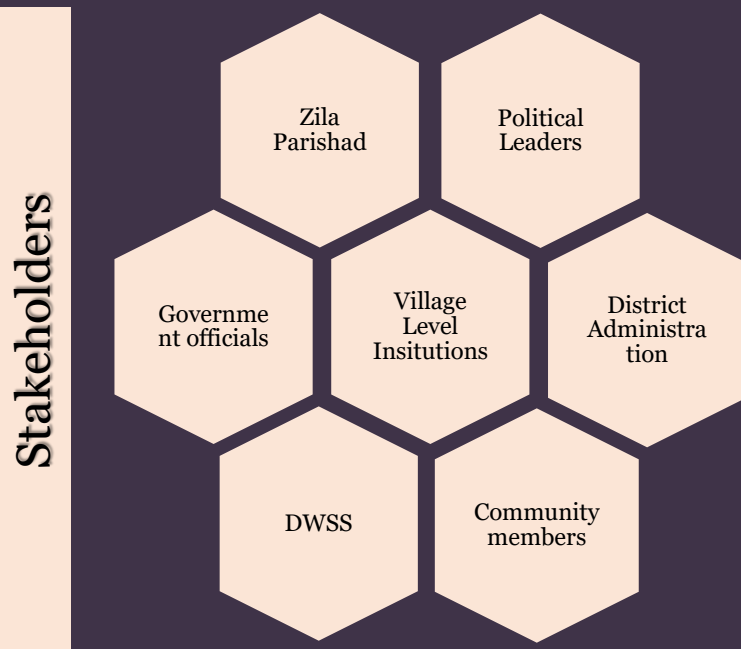
# JJM - MoJS

# Contents

1. IEC plan and interventions
2. The planning process (costed plans were developed)
3. Human Resources for planning, implementation and monitoring for the IEC
4. Fund mobilized and utilized
5. Assisting Implementation- mapping of agency (ISA) for IEC/ BCC
6. Monitoring of IEC/BCC intervention
7. Result /progress- physical, financial
8. Challenges and enabling factors

# IEC plan and interventions

Implementation of **Capacity Building** and **Community Mobilization** activities at the village level besides assisting field divisions, GPWSCs & coordination with other stakeholders for **proper implementation** of the project activities.



Categorical staging of Communication Framework for IEC/BCC activities:

- Pre-Planning Activities
- Planning Activities
- Post Planning

Tools like Presentation, Classroom-style discussion, Modules/Aam Ijlas, Video tutorials complete the due diligence to a proactive outcome

Social Development Activities	
Capacity Building	Outcome
• Providing monthly training for attitudes and behavioral changes of the villagers	Hands on training will give more exposure and perfection
• Capacity building training on role and responsibility of GPWSC, Cluster Level Committee [CLC], Scheme Level Committee (SLC) & Labour law compliance	Enhance community involvement
• Conducting CB training of GPWSC/ all stakeholders on community management , social and environmental safeguards etc.	Level of Knowledge will be increased
• Refresher Training to GPWSC and Women Mohalla Committee Members to develop sense of collective responsibility towards the scheme.	Ensuring strengthened women GPWSC members Better understanding & Involvement of women
• Capacity building of all stake holders of the scheme on community management • With Covid-restrictions in place	Level of Knowledge will be increased

# IEC Plan and Interventions

## Communication Framework for Social Development Activities



Awareness generation campaign and sensitization of stakeholders.



Public Awareness campaign (PAC) for Demand generation



Networking and Collaboration with Village Level Institutions (VLIs)



Village Level Functionaries (VLF)



Pre testing of IEC material



Building Foundation and to break Gender Barriers.



School IEC



Information dissemination and awareness generating material



Transfer of Motivation Study Tour



Social media



Reminder Media Transparency

To ensure diligent awareness of all aspects of the scheme **Specific Outcomes** give better perspective.

As 'Seeing is believing', the outcomes hold higher ground for acceptance and replication



Situation Analysis for 988 villages



Pro-active aware Community members



Knowledge, Attitude and Practices (KAP) for WaSH



Information Sustainability to pro-active stakeholders for WaSH



Behaviour change influence with community involvement



IEC Content



Better hygiene practices



Increase in level of awareness and section offices are well capacitated as a Resource Centre

### Institutional Sustainability:

- Mobilization of GPWSC members
- Cohesive
- Regular Meetings of GPWSC
- Bye laws should be framed and adhered
- Involvement of Weaker and vulnerable in decision making
- Transparency and proper record Keeping

### Sustainability:

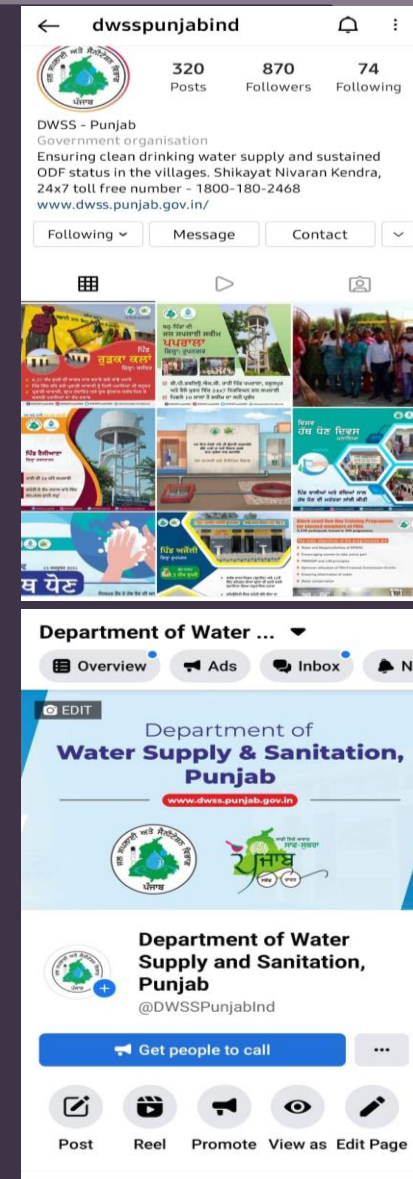
- Risk Communication and Community Engagement (RCCE) during the covid
- Mobilize GPWSC to engage revenue collector-computerized billing
- Section wise exemplary role model villages should be promoted on social media platforms
- Recognition and promotion of good performing GPWSCs/(women participation)

# IEC Plan and Interventions

Behaviour Change needs to head with a top-down approach along with a bottom-up approach for all the reflection and highlight on the interventions to collate the monetary will and focus on the strengthening and longevity of the scheme.

Material	Link
FAQ Document	<a href="https://drive.google.com/file/d/1I_Rv9_7UdONRRoi5QVPbBu2O1T71wrz7/view?usp=sharing">https://drive.google.com/file/d/1I_Rv9_7UdONRRoi5QVPbBu2O1T71wrz7/view?usp=sharing</a>
Flier: Benefits of Dawn to Dusk Water Supply	<a href="https://drive.google.com/file/d/1IZPOa8pe3-hY7etfNhqqPf1oGj_x5oC7/view?usp=sharing">https://drive.google.com/file/d/1IZPOa8pe3-hY7etfNhqqPf1oGj_x5oC7/view?usp=sharing</a>
Flier: Hand Wash	<a href="https://drive.google.com/file/d/1CSBLjwyjkGU_cX2RrW2OHGE6Z1KNKKjw/view?usp=sharing">https://drive.google.com/file/d/1CSBLjwyjkGU_cX2RrW2OHGE6Z1KNKKjw/view?usp=sharing</a>
Flier: GPWSC Formation	<a href="https://drive.google.com/file/d/1LYvKMK2U9EztKi-V9RqynzgzqVH7d-OY0/view?usp=sharing">https://drive.google.com/file/d/1LYvKMK2U9EztKi-V9RqynzgzqVH7d-OY0/view?usp=sharing</a>
Flier: Procedure for GPWSC formation	<a href="https://drive.google.com/file/d/1J2dIJhn42R7rLgHJZo6_PahLzya353F1/view?usp=sharing">https://drive.google.com/file/d/1J2dIJhn42R7rLgHJZo6_PahLzya353F1/view?usp=sharing</a>
GPWSC Tutorial on O&M	<a href="https://drive.google.com/file/d/1QATOK3kk2DoC4JyFvIqU8YarSdQGESGP/view?usp=sharing">https://drive.google.com/file/d/1QATOK3kk2DoC4JyFvIqU8YarSdQGESGP/view?usp=sharing</a>
JJM- DWSS Projects	<a href="https://drive.google.com/file/d/1ahQHYj9zX4fBjLGbWVJxQMWOujZ9Upf/view?usp=sharing">https://drive.google.com/file/d/1ahQHYj9zX4fBjLGbWVJxQMWOujZ9Upf/view?usp=sharing</a>
O & M MehmaBhagwana	<a href="https://drive.google.com/file/d/1n1nUi153Y9mSWo7QTIJEHVCsJRa-1K6V/view?usp=sharing">https://drive.google.com/file/d/1n1nUi153Y9mSWo7QTIJEHVCsJRa-1K6V/view?usp=sharing</a>
Jal Hai tan Kal Hai Song	<a href="https://drive.google.com/file/d/1gnw-VXTlXtHEfoZGvN1oBj3LCkJKbMmp/view?usp=sharing">https://drive.google.com/file/d/1gnw-VXTlXtHEfoZGvN1oBj3LCkJKbMmp/view?usp=sharing</a>
Video Jingle: Tanki Song	<a href="https://drive.google.com/file/d/1krwgxpKUmdoIxHU859laxq2wuKP_VDMa/view?usp=sharing">https://drive.google.com/file/d/1krwgxpKUmdoIxHU859laxq2wuKP_VDMa/view?usp=sharing</a>
VAP- Format	<a href="https://drive.google.com/file/d/1oBIUvCo-rEYr5KPEFmyQM_7-5raNNse8/view?usp=sharing">https://drive.google.com/file/d/1oBIUvCo-rEYr5KPEFmyQM_7-5raNNse8/view?usp=sharing</a>
To control water wastage	<a href="https://drive.google.com/file/d/1W2YXgWF3df1P8qP6PwTQ5KWKOMZAKR2A/view?usp=sharing">https://drive.google.com/file/d/1W2YXgWF3df1P8qP6PwTQ5KWKOMZAKR2A/view?usp=sharing</a>
Contaminated water	<a href="https://drive.google.com/file/d/1aazftSZ2l5N927BuFsD_nfgBiSqmFgTt/view?usp=sharing">https://drive.google.com/file/d/1aazftSZ2l5N927BuFsD_nfgBiSqmFgTt/view?usp=sharing</a>
Water conservation	<a href="https://drive.google.com/file/d/1iQnpTtHlyT9wmt70GUhkn6A2tNsho1X6/view?usp=sharing">https://drive.google.com/file/d/1iQnpTtHlyT9wmt70GUhkn6A2tNsho1X6/view?usp=sharing</a>
Sanitation	<a href="https://drive.google.com/file/d/1CXovCR1WnhraAD_fk22aDbaoPnQO2An/view?usp=sharing">https://drive.google.com/file/d/1CXovCR1WnhraAD_fk22aDbaoPnQO2An/view?usp=sharing</a>
Oath	<a href="https://drive.google.com/file/d/1XbzdiLXzj-whVe5wfvGD7K8cq2vzyKr9/view?usp=sharing">https://drive.google.com/file/d/1XbzdiLXzj-whVe5wfvGD7K8cq2vzyKr9/view?usp=sharing</a>

Presence on Various Social Media Platforms





# IEC Plan and Interventions

## Social Media Creatives



## WordPress Blog Post





# IEC Plan and Interventions

## YouTube Series Jal Hai toh Kal Hai



## Lohri Celebration



# Planning process

## State Saturation Plan

Remaining HHs to be provided with tap water connection	Type of scheme	FHTCs planned for 2021-22	Coverage plan for 2021-22								
			Solar based mini PWSS			SVS			MVS		
			Villages	Schemes	FHTCs planned	Villages	Schemes	FHTCs planned	Villages	Schemes	FHTCs planned
431113 (As on 01.10.2021)	Retrofitting & augmentation	637100	5	5	450	3679	3679	445100	1587	532	191550
	New schemes	250000	25	20	5000	600	600	165000	175	70	80000
	<b>Total</b>	<b>887100</b>	<b>30</b>	<b>25</b>	<b>5450</b>	<b>4279</b>	<b>4279</b>	<b>610100</b>	<b>1762</b>	<b>602</b>	<b>271550</b>

## Annual Action Plan

	Total in State	Ach. as on 01.04.21	Cumulative shortfall as on 01.04.2021	Plan			Ach as on 01.10.2021
				2021-22	2022-23	2023-24	
No. of FHTCs	3464439	2586162	878277	878277	100000*	120000*	3033326
% HH coverage	--	74.46	25.54	100%	100%	100%	87.56
No. of villages with 100% FHTC	12048	5981	6067	6067	--	--	8786
No. of GPs with 100% FHTC	11893	5694	6199	6199	--	--	8569
No. of blocks with 100% FHTC	150	28	122	122	--	--	48
No. of districts with 100% FHTC	22	4	18	18	--	--	5

\* It is proposed that an additional 1.00 lacs & 1.20 lacs households earlier reported as covered with private connections will be provided with FHTC in 2022-23 & 2023-24 respectively.



# Planning process

## Village Action Plan

	No. of villages	No. of Village Action Plan in 2021-22			
		Plan	Completed (% Completed)	Approved by Gram Sabha	No. of villages for which details have been uploaded in JJM-IMIS
	A	B	C	D	E
Villages with PWS	11903	11903	16 (0.13 %)	16	16
Villages without PWS	145	145	0	0	0
<b>Total</b>	<b>12048</b>	<b>12048</b>	<b>16 (0.13 %)</b>	<b>16</b>	<b>16</b>

To start with the planning process for any scheme, a readiness study is conducted to analyse the situation in hand and on-ground. The village readiness data analysis indicated here does just the same by giving the exact numbers for the State Department and the support agencies to focus on the areas which need most and priority attention for the specific sector study needed.

Items	No. of villages
No. of HGJ villages	8786
VWSCs constituted	11684
VAPs prepared	16
VAPs approved by Gram Sabha	16
No. of villages where ISAs are working with local community	1245
Training of 5 women on FTK surveillance	36329
Skilling of local community	DWSS has signed an MoU with PSDM for skill training to 24000 locals in next 3 years

# Planning Process

## State Level Mega exposure Visits



## Social Mapping /Transect Walk & Muniyadi





# Human Resources for planning, implementation and monitoring for the IEC





# Human Resources for planning, implementation and monitoring for the IEC

## State Department Staff

Sr. No.	Social Staff	Unit	Total
1	IEC	1 per Division	50
2	CDS	1 per Division	50
3	BRC	2 per Sub-Division	308

## Implementation Support Agencies Staff

Empanelled ISAs (Award of Work in Progress):

1. Centre for Social Research
2. Nabha Foundation
3. Sadbhavna Grameen Vikas Sansthan
4. Mahaboudh Jan Swasthya Evam Sarvaangin Vikas Kendra

Note: One BRC will be deputed for 10-15 villages

Name of the ISA	No. of Villages	Total
IMPACT	408	74
WASH I	152	30
SARD	85	28
RGR Cell	600	75

# Fund mobilized and utilized

	Central funds						State funds			
	OB	Allocation	Release	Assured funds	Expenditure	% Expenditure	Allocation	Release	Expenditure	% Expenditure
	A	B	C	D = A+B	E	F = E/ D	G	H	I	J = I/ G
Coverage	96.88	1540.44	0	1637.3	52.24	3.19%	728.00	327.58	120.49	36.78%
NWQSM	6.2	0	0	6.2	6.2	100.00%				
Support Activities	5.2	82.82	0	88.02	1.63	1.85%				
WQM&S	2.08	33.13	0	35.21	2.05	5.82%				
<b>Total</b>	<b>110.36</b>	<b>1656.39</b>	<b>0</b>	<b>1766.8</b>	<b>62.12</b>	<b>3.52%</b>	<b>728.00</b>	<b>327.58</b>	<b>120.49</b>	<b>36.78%</b>

**State Allocation** - WB -400.00+ NABARD 22 - 8.00+NABARD 23-60.00 + NABARD 26 - 100.00+ NABARD 27 (i&ii) - 120.00+ Major head 4215 - 40.00

**State Release** - WB - 240.00+ NABARD 22 - 4.76 +NABARD 23-22.82 + NABARD 26 - 40.00+ NABARD 27 (i&ii) - 0.00+ Major head 4215 - 20.00

**State Expenditure** - WB - 85.90 + NABARD 22 - 2.62 + NABARD 23- 10.17 + NABARD 26 - 17.22 + NABARD 27 (i&ii) - 0.00+ Major head 4215 - 4.58

# Assisting Implementation

## Capacity Building Trainings for State Staff

Report dated 01.01.2021 to 31.3.2021				Report Dated 01.07.2021 to 30.9.2021	
Sr. No	Name of training	No. of training	Total Participants	No. of training	Total Participants
1	Capacity Building Prog for VLI/VLF	898	11571	1135	14231
2	Capacity Building Prog for book keeping	764	6200	1084	10972
3	Capacity Building Prog on Roles & Responsibilities of GPWSs	1142	10530	1375	14070
4	Capacity Building Prog Pump	785	2775	1108	3718
5	Capacity Building Prog JJM sarpanch	860	6575	1246	12240
6	Capacity Building Prog on O/m Training	925	7511	1171	11374
7	Capacity Building Prog on Health Training	852	9863	1009	10909
8	Capacity Building Prog on Mohalla Group	501	5529	920	9235
9	Capacity Building Prog on H2S kit	391	4590	1251	5828
10	other online Training	143	3599	183	2890
<b>Total</b>		<b>7261</b>	<b>68743</b>	<b>10482</b>	<b>95467</b>



# Assisting Implementation

Social Activities	1st Jan to 31st March	1st Jul to 30th Sept
Wall writings	555	366
Hoardings & Banners	777	371
Radio jingles/Community Radio	0	38
TV spots	4	13
Folk songs	43	41
Nukkad natak/drama/street plays/Puppet Show	4	17
Exhibitions	2	20
IPC Activities(Door to Door Visit)	8154	19396
Focused Group discussion (FGD's)	2468	5190
PRA activities	350	1701
Transect Walk	955	1230
Social Mapping	184	444
Resource Mapping	119	362
School/ Village Rallies	711	86
Muniyadi(Gurudwara / Publicity Van)	3170	7082
Distribution of IEC material	4421	14030
Exposure Tour	44	50
Publicity Van	5	30
Social Media (no.of Post)	430	637
Facebook	513	611
Youtube	45	69
Virtual Meetings	338	994
Others( Major event celebration/Campaign	105	130
Total	23397	52908

# Assisting Implementation

Social and IEC unit at the state department is involved with field level Implementation Support Agencies (ISAs) for the better and ensured implementation of the below objectives for a sustainable scheme.

## Objective 1: Increased Service Delivery Managed by GPWSCs

- A total of **11,684** GPWSCs formed till date.
- **5,657** trainings imparted to the field level social staff by State team (ToTs)
- **2,17,977** Trainings imparted to the VLFs and pump operators by the field level social staff

## Objective 2: Sustainable GPWSCs

- A total of **5,656** GPWSCs taken up ownership and managing O&M on their own
- **3,807** Villages have achieved  $\geq 100$  per cost recovery

## Objective 3: Increased Direct Project Beneficiaries

- A total of **24,74,180** women are directly benefitted from the schemes
- A total of **20,01,306** people of the SC community are directly benefitted.

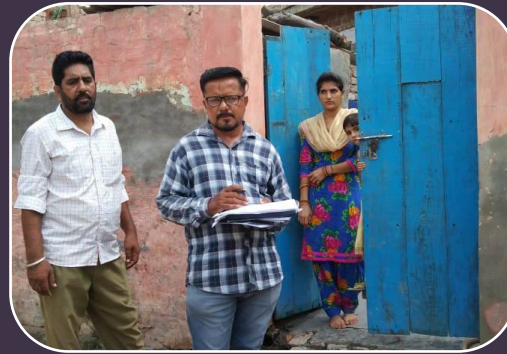
	No. of villages	No. of ISAs engaged in 2021-22		No. of villages given to ISAs engaged (as per col. C)	Average no. of villages per ISA engaged
		Plan	Achievement (% Achievement)		
	A	B	C	D	E = D/ C
Villages with PWS	11903	8	8	1245	156
Villages without PWS	145				
<b>Total</b>	<b>12048</b>	<b>8</b>	<b>8</b>	<b>1245</b>	<b>156</b>

# Assisting Implementation

Implementation Support Agencies (ISAs) in action on field with an outlook towards positive outcome for the objectives.



Campaign activities



Door to door sensitization



Household survey & session



Focussed group discussion



Muniyadi followed up by discussion



Sticker activity



Water testing



Water testing



# Monitoring of IEC/BCC activities

## Needs of the App

Launched on 4<sup>th</sup> March 2021

- The Jal Seva mobile application has been designed for monitoring the service delivery parameters of rural water supply schemes and to geo-tag the assets (offices, water supply scheme assets, ROs, AIRPs, water quality labs etc.) of DWSS.
- To fix roles and responsibilities of the officers and to standardize the operations of Jal Seva App, a draft SOP has been prepared.

## Mobile App Overview



Cross-platform mobile application



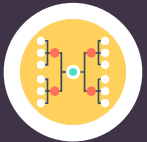
Multi Language feature | English and Punjabi



Mode of Working | Online and Offline



JJM Portal Integration with OTP based login facility



Hierarchy based scheme selection facility for authorized users

## Status of the App

S No	Activities	Status
1	Total Schemes	9196
2	Schemes Updated	9193
3	Assets Tagged	42003
4	Q R Code Installation	15943
5	Monthly Reporting Formats	835



# Monitoring of IEC/BCC activities

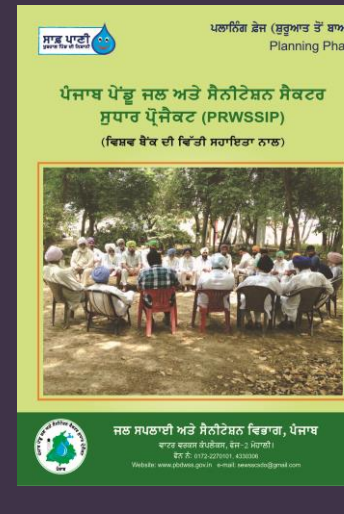
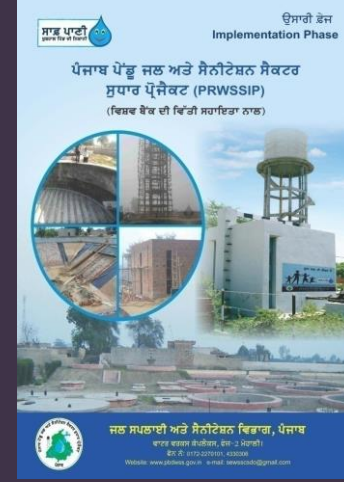
## Quarterly Newsletters



## Door-to Door Survey



## Material on Operations and Maintenance





# Progress

Physical and Financial Progress of any scheme can be measurably indicative and/or can be used as a proxy indicator for the effective and efficient work on-ground basis it has multiplier effect and has the last-mile connectivity. The overall state records indicated below show the former to its best.

## Physical State Progress

Activity	Plan	Ach	% Ach
Engaging ISAs for IEC/ BCC activities and community mobilization	1907	0	0.00%
HRD - Engaging experts/ support staff (SPMU, DPMU, etc.)	1400	85.94	6.14%
Capacity building activities	678	5.23	0.77%
Skill development (masons, plumbers, electricians, fitters, etc.)	455	0	0.00%
Third-party inspection	800	0	0.00%
Establishment of public grievance redressal system/ call centre	63.76	36.54	57.31%
Setting up knowledge centres/ centres of excellence	10	0	0.00%
Innovation/ R&D/ sensor based real time monitoring systems, etc.	100	0	0.00%
IEC activities (Spots, jingles, etc.)	1050	17.55	1.67%
Others (LIMS procurement and implementation)	250	54.19	21.68%
<b>Total</b>	<b>6713.76</b>	<b>199.45</b>	<b>2.97%</b>

## Financial State Progress

Items	No. of Villages	No. of FHTCs
Total No. of villages	12048	3464439
'Har Ghar Jal' villages (i.e. 100% FHTCs)	8786	3033326
Remaining villages	3262	431113
<b>Out of these remaining villages</b>		
SLSSC approval	In SLSSC meeting held on 30.03.2021, a total of 1848 schemes costing Rs. 313.14 cr. for providing 4.40 lakh FHTC were got approved	
Ongoing works	621	98798
Award of works	169	14107
Work tendered	110	16589
DPR approved	149	22478
DPR prepared	513	81197
Yet to be planned	286	60572
<b>State is committed to cover 100% of the rural household with piped water connection by 31.03.2022</b>		



# Progress

The last-mile connectivity progress is indicated by the records below to showcase the effective work by the team.

Details of villages	No. of villages	No. of VWSCs/ Pani Samitis			
		Existing as on 30.09.21	Formed/ strengthened during 2021-22	Total (% of villages with VWSC)	No. of villages for which details have been uploaded in JJM-IMIS
		A	B	C	
Villages with PWS	11900	11684	3474	98.18%	11684
Villages without PWS	148	0	0	0.00%	0
Total	12048	11684	3474	98.18%	11684

Items	No. of villages
No. of HGJ villages	8682
VWSCs constituted	11684
VAPs prepared	16
VAPs approved by Gram Sabha	16
No. of villages where ISAs are working with local community	1245

Campaign to provide piped water supply to schools, ashramshalas, and AWCs		
Institution	Total no. as on 01.04.21	Covered as on 30.09.21
Schools	22414	22414
Anganwadi centres	22141	22141
Health/ wellness centres	2951	1985
GP Buildings	18	14

# Progress

## Displaying Scheme Cycle in the Village



ਸਾਫ਼ ਪਾਣੀ		ਸਕੀਮ ਸਾਈਕਲ (Scheme Cycle)	
ਯੋਜਨਾ ਪੜਾਅ		ਪਿੰਡ:	
ਲੜੀ	ਮੁਹਿੰਮ ਦਾ ਨਾਮ	ਗਤੀਵਿਧੀਆਂ	ਪ੍ਰਾਪਤ ਨਤੀਜੇ
1	ਪਬਲਿਕ ਅਵੇਅਰਨੈਸ ਕੰਮਪੇਨ (PAC), ਪਬਲੀਸਿਟੀ ਵੈਨ	ਸਵੇਰ ਤੋਂ ਸ਼ਾਮ ਪਾਣੀ ਦੀ ਨਿਰਵਿਘਨ ਸਪਲਾਈ, ਨਹਿਰੀ ਪਾਣੀ ਦੀ ਮਹੱਤਤਾ ਅਤੇ ਸਹੂਲਤ ਪਾਣੀ ਦੀ ਵਰਤੋਂ ਦੇ ਪ੍ਰਚਾਰ ਸੰਬੰਧੀ ਜਲ ਰੱਖ	ਪਬਲੀਸਿਟੀ ਵੈਨ (ਸਮੇਤ ਫਲੈਕਸ ਅਤੇ ਸਾਊਂਡ ਸਿਸਟਮ)
2	ਸਟੱਡੀ ਟੂਰ, ਐਕਸਪੋਜ਼ਰ ਟੂਰ	ਸਫਲ ਸਕੀਮ ਦਾ ਐਕਸਪੋਜ਼ਰ ਟੂਰ	ਜਲ ਸਪਲਾਈ ਨੂੰ ਸਫਲ ਬਣਾਉਣ ਅਤੇ GPWSC ਦਾ ਸਮਰਥਾ ਨਿਰਮਾਣ ਕੀਤਾ ਜਾਵੇਗਾ
3	ਸਕੂਲ ਅਵੇਅਰਨੈਸ ਕੰਮਪੇਨ (SAC)	ਸਕੂਲ ਪ੍ਰੋਗਰਾਮ ਅਤੇ ਸਕੂਲ ਰੈਲੀ	ਸਕੂਲ ਰੈਲੀ, ਫਲੈਕਸ, ਚਾਰਟ, ਵਾਟਰ ਕੁਆਲਟੀ ਟੈਸਟ ਕਿੱਟ
4	GPWSC ਅਤੇ Women Committee ਦੀ ਸਮਰਥਾ, ਟੈਂਡਰ ਪ੍ਰਕਿਰਿਆ	ਗ੍ਰਾਮ ਪੰਚਾਇਤ ਜਲ ਸਪਲਾਈ ਅਤੇ ਸੈਨੀਟੇਸ਼ਨ ਕਮੇਟੀ, ਔਰਤ ਮੁਹੱਲਾ ਕਮੇਟੀ ਦਾ ਸਮਰਥਾ ਨਿਰਮਾਣ (ਸਮਾਜਿਕ ਸੁਰੱਖਿਆ, ਵਾਤਾਵਰਨ ਸੁਰੱਖਿਆ) ਟੈਂਡਰ ਪ੍ਰਕਿਰਿਆ	ਆਮ ਇਜਲਾਸ, ਫਲੈਕਸ, ਫਲਿੱਪ ਚਾਰਟ
5	GPWSC ਦੀ ਪਾਰਦਰਸ਼ਤਾ	GPWSC ਦੇ ਮੈਂਬਰਾਂ ਦੀ ਸੂਚੀ, ਫੋਨ ਨੰਬਰ ਸਮੇਤ ਸਾਈ ਜਗਾ (ਪਿੰਪ ਚੋਬਰ) ਤੇ ਲਗਾਉਣਾ	GPWSC ਅਤੇ Women Committee ਦੀ ਸਮਰਥਾ ਨਿਰਮਾਣ ਅਤੇ ਜਲ ਸਪਲਾਈ ਸਕੀਮ ਵਿੱਚ ਸਮੂਹੀਅਤ ਯਕੀਨੀ ਬਣਾਈ ਗਈ

## Transparency Walls





# Progress

Welcome Boards on entry points of villages on higher service delivery level achievements



Hoardings



# Challenges

1. Conflict amongst communities on adopting water supply schemes.
2. Difficult villages: Denial of Gram Panchayats for the creation of GPWSCs.
3. Non-consensus of communities on adopting metering system/ volumetric tariff.
4. Disinterest in the collection of community share.
5. Women as decision makers in the GPWSCs.